



FOURSTAR WORLDWIDE SERVICES LTD.

• CUSTOMS

• AIR CARGO

• FREIGHT

• WAREHOUSING

• TRANSPORT



We move your cargo, and we handle
the *paperwork* that moves it.

Fourstar Worldwide Services clears, ships and delivers import and export cargo across 15 Indian ports, airports and inland depots. Over 35 years in the trade.

HEAD OFFICE

Manisha Corporate Park, 14th Floor, Office 1410 and 1411, M.G. Road,
near Mulund Railway Station, Mulund West, Mumbai 400080, Maharashtra, India

PHONE

+91 45189090 ext 201

EMAIL

amrish@fourstar.in

WEBSITE

www.fourstar.in

ABOUT FOURSTAR

From the factory floor to your customer's *door*.

1989

IN THE TRADE SINCE

15

PORTS AND AIRPORTS

4

OFFICES

20,000+

TEUS HANDLED YEARLY



ON THE GROUND SINCE 1989

Fourstar began in Mumbai as a customs clearing agent, working the docks when every form was typed and carried by hand. Over the years our clients asked us to do more, so we added freight, transport and warehousing. Today we handle the whole journey.

We are a licensed customs broker with our own people at 15 ports, airports and inland depots. That matters, because a shipment does not get delayed by the ship. It gets delayed by a document that was wrong, or a query nobody answered in time.

Head office in Mulund, Mumbai, with branches at Mundra, Gandhidham and Surat, serving manufacturers, traders and exporters across pharma, chemicals, food, engineering and textiles.

AT A GLANCE

- ◆ Licensed customs broker, own filings
- ◆ MTO licensed by DG Shipping
- ◆ 15 gateways across 7 states
- ◆ Named coordinator on day one

"Anyone can quote you a rate. Very few will stand behind your paperwork when customs asks a question."

AMRISH V CHAUHAN, DIRECTOR

THE FORMAL PART, UP FRONT

Licensed, registered, and *accountable* on paper.

LICENCES AND REGISTRATIONS

CUSTOMS BROKER LICENCE 11/2403	CUSTOMS BROKER CODE AACCF3797JCH001	DG SHIPPING MTO LICENCE MTO/DGS/1478/NOV/2027	COMPANY CIN U63030MH2014PLC254364
PAN AACCF3797J	GST 27AACCF3797J1Z6	TAN MUMF07345C	MEMBERS OF BCBA · FFFAI · AMTOI · FICCI · WCA · JC Trans · DP World DF Alliance

STARTING WITH US TAKES FOUR STEPS

01 Paperwork We collect your IEC, GST, PAN, company documents and a signed authority letter.	02 Registration We register your AD Code at every port you plan to ship through.	03 Agreement Routes, rates, credit terms, service commitments and contact names, all in writing.	04 First shipment Run with your named coordinator, then reviewed together so the process fits how you work.
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DOCUMENTS WE WILL ASK FOR

ONE-TIME SETUP

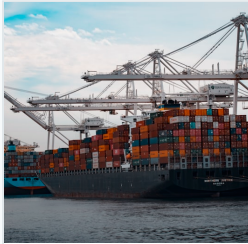
- | | | | |
|---|---|---|---|
| ☐ IEC certificate | ☐ GST certificate | ☐ Company PAN | ☐ Incorporation certificate |
| ☐ Authority letter | ☐ Cancelled cheque | ☐ Signatory ID and address proof | ☐ Product list with HS codes |

Plus any licences you already hold. We collect these once, register you at every port, and you never fill them in again.

OUR SERVICES

Everything between your *factory* and your customer.

One service or all of them, it runs on one file number, one person you can call, and one invoice at the end.



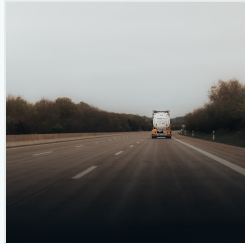
SEA

01



AIR

02



ROAD

03



MULTIMODAL

04



CUSTOMS

05

Customs clearance

01

- Import and export clearance at every port we work in
- Courier, e-commerce, re-import and repair returns
- Duty drawback and RoDTEP claims
- IEC, AD Code and port registrations

Freight forwarding

02

- Sea freight, full container (FCL) and part container (LCL)
- Air freight, import and export
- Consolidation and cross-trade shipments
- Door to door and DDP delivery

Transport and warehousing

03

- Container movement from port to factory
- Trailer, flatbed and closed body transport
- Warehousing, CFS handling and coordination
- Oversized cargo movement with permits

Advice and support

04

- Duty schemes, HS codes and valuation
- Licences, permits and certificates
- Getting AEO status from customs
- Setting up a new export market

WHAT WE DO / 01

Customs is where shipments get *stuck*. It is also where we are strongest.



Most delays are not caused by the ship or the flight. They are caused by a wrong classification, a missing certificate, or a customs query that sat unanswered for two days. We check your documents before the cargo arrives, not after.

Fourstar holds its own customs broker licence and files directly at every port and airport we operate in, never through a sub-agent you have never met.

Import clearance

- Clearing your goods at the port or airport
- Bonded cargo and warehouse clearance
- Getting your HS code and duty right
- Answering customs queries the same day
- Direct port delivery where you qualify
- FSSAI, drug, plant quarantine and BIS approvals

Export clearance

- Shipping bill filing under any scheme
- Factory stuffing permission and self sealing
- Getting the let export order without delay
- Courier and e-commerce exports
- Job work, repair and return shipments
- Closing the export record properly

Registrations and claims

- IEC application and changes
- AD Code registration at each port
- Duty drawback and RoDTEP claims
- Advance Authorisation and EPCG
- AEO application and support
- Certificates: origin, health, fumigation, phytosanitary

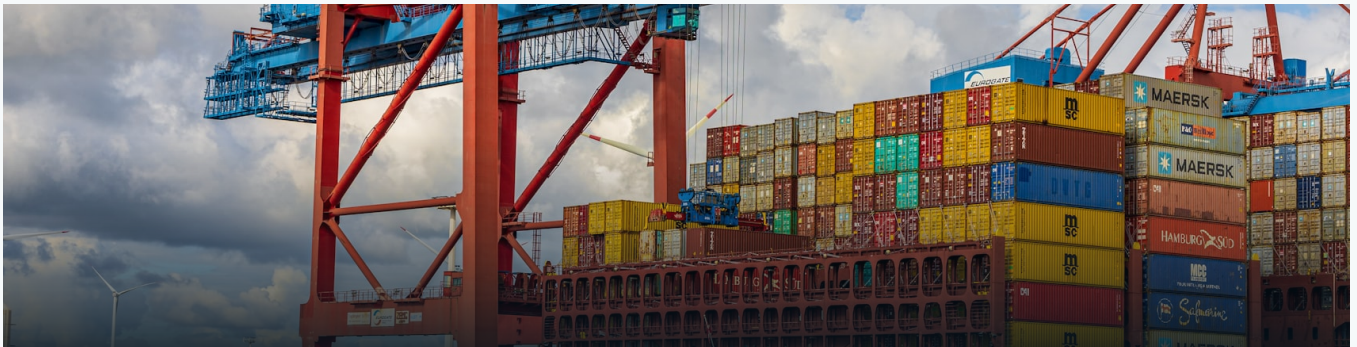
24–48^h

Ask us about AEO. If you file more than 25 customs entries a year, you may qualify for AEO status from Indian customs. AEO companies usually clear in 24 to 48 hours instead of 3 to 5 days. We do the assessment and the application for you.

WHAT WE DO / 02

Space on the *right ship*, at a rate you can plan around.

Rates move every week and roughly a third of vessels arrive late. A cheap booking that rolls twice costs more than a sensible one that sails. We book for certainty first and price second.



Full container

FCL

- Export and import on all major routes
- Standard, high cube, reefer, flat rack and open top
- Container planning before your factory loads
- Empty container pickup and return

Part container

LCL

- Weekly consolidations on main routes
- Several suppliers into one container
- We tell you honestly when FCL works out cheaper
- Our own bill of lading, unpacking and delivery

What we watch for you, *on every single booking.*

Space held

Booking confirmed with the line, in writing

Rollover risk

Backup sailings lined up before you need them

Free days

Detention and demurrage tracked from day one

Final handover

Delivery order chased so cargo never waits on us

SHIPPING LINES WE WORK WITH

MAERSK	MSC	CMA CGM	HAPAG-LLOYD	ONE	EVERGREEN	OOCL
ZIM	WAN HAI	COSCO	PIL	KMTC	RCL	TS LINES

WHAT WE DO / 03

When being *late* costs more than flying.



SECTION A

Air freight

- Export and import air cargo on scheduled flights
- Clearance at Mumbai Air Cargo Complex and other airports
- Airway bills issued and managed by us
- Dangerous goods, packed and declared correctly
- Temperature-sensitive and pharma shipments
- Airport to door and door to door

SECTION B

Door to door and DDP

Fourstar holds a multimodal transport operator licence from the Directorate General of Shipping. That means one transport document covering the whole journey, so you sign one contract instead of chasing four vendors.

- Door to door delivery worldwide
- DDP, where we pay duty and deliver to your buyer
- DAP, where we deliver and your buyer pays duty
- Cross-trade between two foreign countries
- Clearance at destination through our partners
- Documentation handled at both ends



DAP

Still quoting DDU? That term was withdrawn from Incoterms in 2010. DAP is the current equivalent and that is what we contract on, we will set your terms right before they cost you a dispute.

WHAT WE DO / 04

Cargo that does not fit in a *normal container*.



Oversized, heavy and hazardous cargo fails at the *planning stage*, not the transport stage. Route survey, permits, equipment and classification all have to be settled weeks before loading.

Project cargo. Plant, machinery and complete factory shipments

Oversized cargo. Flat rack and open top loading, lashing plans, road permits

Heavy lift. Crane planning and multi-axle trailers

Hazardous cargo. Correct classification, safety data sheets and declarations

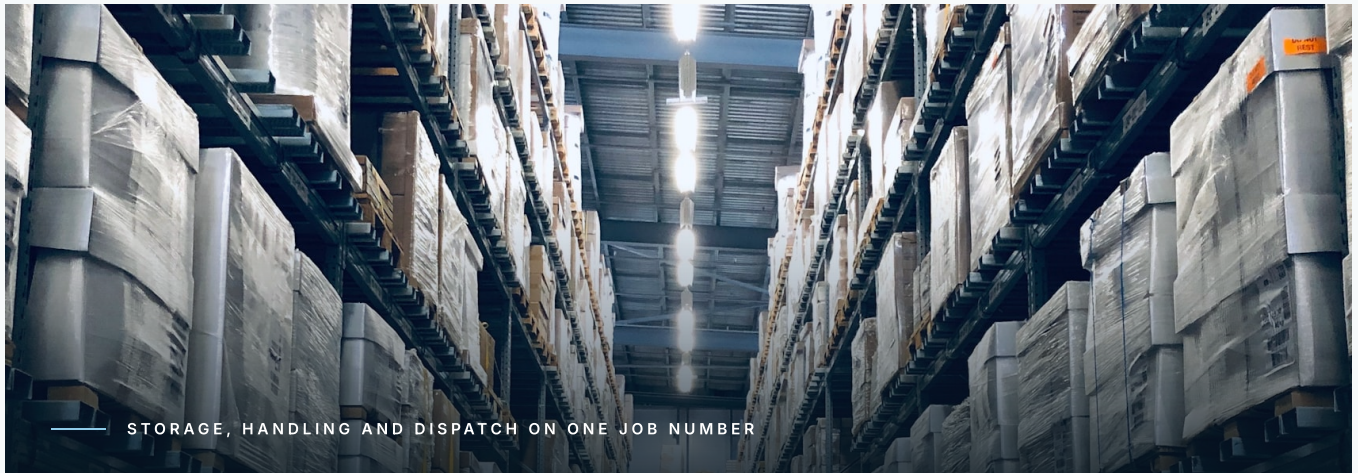
Temperature controlled. Reefer booking, temperature monitoring and cold chain handover

INDUSTRIES WE SERVE

INDUSTRY	WHAT WE MOVE	WHAT THE SHIPMENT DEPENDS ON
Pharma and API	Formulations, bulk drugs, intermediates	Drug controller approval, temperature record, fast clearance
Chemicals	Hazardous and non-hazardous chemicals, dyes	Correct hazard class, safety data sheet, packing approval
Food, agri and spices	Processed food, spices, fruit, vegetables, grains	FSSAI clearance, plant quarantine, fumigation, reefer settings
Engineering and auto	Machinery, equipment, auto parts, spares	Right HS code, duty scheme, valuation on related-party imports
Textiles and FMCG	Fabric, garments, made-ups, consumer goods	Origin certificate, drawback and RoDTEP claims, labelling
Construction and hardware	PVC, plastics, hardware, building materials	BIS registration, valuation checks, anti-dumping duty checks

WHAT WE DO / 05

The clock keeps *running* after the port gate.



Transport

- Container movement, port or depot to your factory
- Trailer, flatbed and closed body vehicles
- Port to door and airport to door
- Oversized movement with permits and escorts
- Delivery to multiple locations

Warehousing

- Short and long term storage
- Consolidating and splitting shipments
- Palletising, repacking and labelling
- Stock reports and dispatch planning
- All documents filed against your job number

CFS network

- JWR CFS
- Transindia CFS
- ULA CFS
- Speedy CFS
- Budget CFS

We pick the CFS per shipment based on free days, charges and distance from you.

Demurrage and detention: *the invoice nobody plans for.*



FREE DAYS, NO CHARGES

DAY 8 ONWARD, THE LINE AND THE PORT BILL YOU DAILY

Why it happens. Free days run out whether or not your documents are ready; after that, two meters run daily.

How we stop it. Free days recorded at booking. Documents chased before the ship arrives. A daily status on every container, so you decide in time.

WHERE WE WORK

Strongest where India's cargo *actually* moves.

15

GATEWAYS

7

STATES

4

OFFICES



MAHARASHTRA

JNPA / Nhava Sheva · Mumbai Port (BPT) · Air Cargo Andheri · Mulund, Tarapur & Tumb ICDs

GUJARAT

Mundra · Pipavav · Kandla · Surat (branch office)

TAMIL NADU

Chennai · Tuticorin

ANDHRA PRADESH

Visakhapatnam · Kakinada · Krishnapatnam

KERALA & NORTH INDIA

Kochi · Kanpur, Jaipur & Tughlakabad (Delhi) ICDs

WHY THIS MATTERS

One partner across all 15 gateways. Your AD Code, KYC and process are set up once, so a new port takes days to open, not weeks.

AND THE WORLD, THROUGH OUR PARTNER NETWORKS



Door to door, cross-trade, DDP and DAP on every major lane, with clearance at destination through vetted partners.

WCA

JC TRANS

DP WORLD DF ALLIANCE

WORKING WITH US

Six steps. A *name* against every one.

01 We quote You tell us the cargo, the route and the terms. We come back with an all-in price, not a base rate with surprises later.	02 We book Space and containers confirmed with the line or airline. You get the sailing, the cut-off dates and your free days in writing.	03 We check Invoice, packing list, bill of lading, licences and certificates all checked before filing. Anything wrong, we tell you the same day.
04 We file and clear Papers filed with customs, queries answered, examination attended, duty calculated and paid.	05 We deliver Container moved to your factory, or cargo delivered to your buyer. Empty returned inside the free period.	06 We close Proof of delivery, one clear invoice, and every document saved against your job number.

What you get from us

Document checklist	Within 4 working hours
Import papers filed	Within 24 hours of arrival report
Delivery order collected	Within 4 hours of duty payment
Status update	Every working day by 6 pm
Any problem told to you	Same day, in writing
Final invoice	Within 3 working days of delivery

If something goes wrong

LEVEL 1	Your shipment coordinator	Immediately
LEVEL 2	Branch operations head	Within 2 hours
LEVEL 3	Key account manager	Within 4 hours
LEVEL 4	Director	Same day

Every client gets a named coordinator and a named account manager with direct mobile numbers on day one.

WHY US

Six reasons, and none of them is the *cheapest rate.*

01 Over 35 years doing this

We have cleared cargo through every rule change since 1989. Experience shows up when something goes wrong, not when it goes right.

02 Our own customs licence

We file directly, with our own staff at the port. Your paperwork does not go to a sub-agent you have never met.

03 We are where your cargo is

15 ports, airports and depots across 7 states, with the deepest presence in Maharashtra and Gujarat where most Indian trade moves.

04 One file, one invoice

Customs, freight, transport and warehousing on a single job number, with one bill at the end that matches the quote you agreed.

05 A person, not a portal

A named coordinator and a named account manager, with a clear escalation path that reaches a director the same day.

06 We save you the hidden costs

Detention, demurrage, ground rent and re-examination charges. We manage the free days so those charges never start.

WHAT OUR CLIENTS SHIP WITH US

PHARMA

CHEMICALS

FOOD & SPICES

ENGINEERING

AUTO PARTS

TEXTILES

FMCG

BUILDING MATERIALS

PROJECT CARGO

Talk to the office that will *run your shipment.*

OUR OFFICES, 4 LOCATIONS

HEAD OFFICE

Mumbai

Manisha Corporate Park, 14th Floor, Office 1410 and 1411, M.G. Road, near Mulund Railway Station, Mulund West, Mumbai 400080, Maharashtra

BRANCH OFFICE

Mundra

Veraí Krupa Nagar, Plot No. 74, Old Port Road, Mundra 370421, Kachchh, Gujarat

BRANCH OFFICE

Kandla and Gandhidham

Plot No. D-18, No. 4, Sapna Nagar, Gandhidham 370201, Kutch, Gujarat

BRANCH OFFICE

Surat

Swaraj Business Hub, Icchapur, 6th Floor, Office No. 607, Surat, Gujarat

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Innovation to *enhance.*

Your logistics partner for every step of the journey, from the factory floor to your customer's door.